

• The cleaning generally depends on local requirements. This document purpose is to serve as a basis and to be adapted to your needs.

• The aim of cleaning is to remove dirt. This can be efficiently done with a mechanical action, without detergents: using an appropriate microfiber or a machine. The use of detergents remain helpful in targeted way, for example to tackle Handball resin stubborn dirt. Neutral detergents pH <9, Alkaline detergents pH ≥9.



**Damp sweeping equipment**



**Mechanical cleaning equipment**  
Auto scrubber, rotocleaner or single-brush machine



**Mechanical cleaning disc**  
3M (or equivalent) colour disks

CLEANING TYPE	MINIMUM FREQUENCY	EQUIPMENT USED*	CLEANING PRODUCT	CLEANING METHODS
<b>FIRST USE</b> MECHANICAL CLEANING		 if very dirty	Neutral detergent or alkaline detergent if soiled	<ul style="list-style-type: none"> <li>Sweeping</li> <li>Mechanical washing Squeegee recovery or wet vacuum if single-brush machine</li> </ul>
<b>DAILY CLEANING</b> MANUAL CLEANING	1 X per day		-	<ul style="list-style-type: none"> <li>Sweeping</li> </ul>
<b>REGULAR CLEANING</b> MECHANICAL CLEANING	1 to 2 X per week	 if dirty	Water (without detergent) <sup>(1)</sup>  Neutral detergent or alkaline detergent if soiled <sup>(2)</sup>	<ul style="list-style-type: none"> <li>Sweeping</li> <li>Mechanical washing Squeegee recovery or wet vacuum if single-brush machine</li> </ul>
<b>DEEP CLEANING</b> MECHANICAL CLEANING	Several times per year	 if dirty melamine	Special detergent for rubber marks. Cleaning with melamine pad can be done without detergent	<ul style="list-style-type: none"> <li>Sweeping</li> <li>Spread / Spray detergent on shoe scuffings</li> <li>Wait 10 minutes</li> <li>Mechanic washing</li> </ul>
<b>HANDBALL</b> MECHANICAL CLEANING	When needed	 if dirty	Special detergent for resin	<ul style="list-style-type: none"> <li>Sweeping</li> <li>Spread / Spray detergent on shoe scuffings</li> <li>Wait 10 minutes</li> <li>Mechanic washing</li> </ul>

<sup>(1)</sup> The purpose of cleaning is to remove dirt. This is primarily done through mechanical action using a scrubber dryer or a single-disc machine. Such cleaning is effective with water if discs in good condition are used.

<sup>(2)</sup> The detergents remain useful in a targeted way to remove stubborn stains.

### Non-exhaustive list of recommended detergents for rubber marks and Handball resin

TANA : Linax extreme

ECOLAB : Neomat BMR

BUZIL : Indumaster Forte IR 42

- Gerflor can provide expert advice on choosing the equipment and application methods that correspond to your needs. **If you would like to change your cleaning procedures, please contact us as soon as possible** and together we'll look at how to properly clean your flooring and avoid any warranty-related problems.
- **First cleaning:** Never use black discs, chemical strippers, dry polishing, buffing, sealing or other processes that may damage the Neocare™ surface treatment. Use of a floor cleaning method other than those recommended above may result in loss of resistance to stains and scratches.
- **Regular cleaning:** Remove the dust and solid particles by sweeping. To remove the adhering dirt, we recommend wet cleaning by a machine with a red pad with a neutral detergent or care product.
- **Deep cleaning:** To be performed when dirt accumulates to form a film, deposits or becomes particularly visible. The frequency of deep cleaning depends on the intensity and type of daily traffic. Never use melamine discs **dry, without water**. When cleaning is completed, remove the disc from the machine, rinse it and leave to dry vertically.
- **Mats positioned at the entrance restrict the introduction of dirt, grit and damp. This helps reducing short term clean frequency and preserve the appearance of flooring in the long term.** For optimal entrance mat effectiveness, the standard recommendation is at least 4-5 steps in length and 3 different levels (coarse, medium and fine). The mats should be cleaned regularly.
- **The swivel castors** should be in accordance with the standard **EN12529**, type W. Use soft-coated swivel castors to prevent grit damage to the floor surface that would spoil its appearance and make it harder to clean. Otherwise a protective mat can be used.
- **Furniture glides** should be made of soft plastic (Teflon, PVC, PE) or felt pads. They should be in good condition to avoid scratching the flooring. Avoid rubber pads, as some additives in the rubber in contact with the flooring can cause permanent colour alteration. On cantilever type chairs, any screwed-on protective components may present a risk if a screw becomes loose since screws or screw holes with sharp edges could scratch the flooring. Heavy furniture with small contact area legs should be avoided.
- Colouring detergents (hair tinting lotions), soft soap, wet confetti, oxidising metal taps and terracotta pots might also cause irreversible staining.
- Stickers and tapes can leave residues and modify the appearance of the flooring, several days long tests should be done on small surface prior to installing.
- Protect flooring from the paint, glue and so on by covering with an appropriate material (e.g. PE foil).

## STAIN REMOVAL DURING WORKS

### Removing traces of paint

- **Do not use abrasive cleaning equipment** (Scotch Brite, scouring pads, steel wool, etc.).
- **Use the solvent for the paint if known.** If the solvent is not known, start with solvents such as Essence C, White Spirit, etc. before trying stronger solvents (such as Taraclean spray). If the stain proves hard to remove, do not persist.
- **Wipe and rinse the floor thoroughly after applying the solvent.**

### Paint drips

A freeze spray will yield very good results when paint has formed a drip on the material (freeze sprays can be purchased from cleaning product manufacturers or in pharmacies).

### Traces of adhesive

- **Fresh traces of acrylic adhesive (< 1 month)**  
Apply a water-based solution with added removal agent, leave to act and then mechanically clean and rinse the floor.
- **Dried traces of acrylic adhesive (> 1 month)**  
Use Essence C or White Spirit. Wipe and rinse the floor thoroughly after applying the solvent.

### Rust

Apply an anti-rust product or oxalic acid. Rinse thoroughly.

### Food grease / paint / ballpoint pen / felt-tip pen / heavy grease (tar)

Apply a solvent such as Essence C or White Spirit. Rub with the undiluted product and rinse with water.

### Chewing-gum

Use a freeze spray to harden the chewing gum, and then remove it with a plastic spatula.